

Contagious General Terms of Business (the “Terms”)

The Services and Deliverables (as detailed on your Order Form) will be subject to the relevant Module Terms as set out below:

Product	Applicable Module Terms
Contagious Marketing Intelligence Platform	Digital Services Module* <i>*unless you are noted as an Educational Customer on the Order Form, in which case the Educational User Digital Services Module shall apply</i>
Contagious Advisory	Advisory Services Module
Contagious Event Sponsorship	Event Sponsorship Module
Contagious Exhibition Space	Event Exhibition Space Module
Contagious Delegate Passes	Event Attendance Module
Contagious Event Space	Meeting or other Event Space Module

1. Process for entering into Contracts

- 1.1. When the parties agree terms for us to provide Services and/or Deliverables to you, we will capture those terms in writing (the “Order Form”).
- 1.2. Whichever is earlier of you signing an Order Form, completing an online registration form and clicking “accept” or similar assent where applicable, is your offer to purchase the Services and/or Deliverables from us on these Terms (an “Offer”). Whichever is the earlier of our signing of an Order Form, sending of a confirmation email or supplying Services and/or Deliverables, (which includes any necessary preparatory work), to you in accordance with the Order Form is acceptance of your Offer (“Acceptance”) and creates a binding contract consisting of the Order Form, these Terms and any relevant Module Terms (a “Contract”).
- 1.3. No other terms and conditions, (including, without limitation, your own terms, the pre-printed terms on the back of any PO, or those implied), will apply to the Contract unless we have agreed in writing.
- 1.4. You and we may in future agree terms on which we will provide additional Services and/or Deliverable to you. We will capture any such terms in an additional Order Form. We may agree that these Terms will apply to the contract created pursuant to such additional Order Form.

2. Term and Termination

- 2.1. The Contract starts on the Start Date specified in the Order Form (the “Start Date”) and will continue until the earlier of:
 - 2.1.1. the specific end date included in the Order Form (if any);
 - 2.1.2. termination by notice in accordance with any specific provisions of the Order Form (if any); or
 - 2.1.3. termination in accordance with these Terms.
- 2.2. Neither party is entitled to terminate, delay, suspend or vary the Contract other than in accordance with these Terms.
- 2.3. A party may immediately terminate the Contract by giving the other party written notice if the other party materially or repeatedly breaches the terms of that Contract, and, (where the breach(es) are capable of remedy), fails to remedy such breach(es) within 30 days of receiving written notice requesting remedy of the breach(es).
- 2.4. A party may immediately terminate the Contract if the other party is subject to an Insolvency Event.

3. Our provision of Services and warranties

- 3.1. We warrant that:
 - 3.1.1. we will use reasonable skill and care in providing the Services and Deliverables;
 - 3.1.2. the Services and Deliverables will conform to any applicable industry standard;
 - 3.1.3. the Services and Deliverables will comply with any applicable law;
 - 3.1.4. the Services and Deliverables will conform with any specification in the Order Form (a "Specification").

4. Fees and Payment

- 4.1. Unless otherwise agreed in writing as part of the Contract, we may invoice you for Services and Deliverables in full and in advance.
- 4.2. You must pay each undisputed invoice:
 - 4.2.1. by the date agreed in the Contract; or
 - 4.2.2. if no such date has been agreed, within 30 days of the date of the invoice.
- 4.3. You are not entitled to set-off any amount we owe you against any amount you owe us.
- 4.4. A party may charge the other interest on any late payments. Interest accrues each day from the original due date for payment until the actual date the overdue amount is paid at a rate equal to the lesser of 1.0% per month and maximum rate permitted by applicable law.
- 4.5. You must reimburse us for any reasonable costs and expenses we incur in recovering any late payments from you. On your written request we will provide evidence of such costs and/or expenses.
- 4.6. We may suspend the provision of any Services or access to any Deliverables if you owe us anything, from 14 days of the date the debt became overdue.
- 4.7. On termination of the Contract anything you owe us in relation to the Contract will become due immediately. We may recover from you any costs we incur in collecting overdue monies from you.
- 4.8. Amounts payable by you in relation to the Contract are exclusive of VAT, sales, use and any other taxes unless expressly agreed in writing as part of the Contract. If you do not pay such taxes you will be responsible for their payment to relevant authorities. We reserve the right to collect taxes and our reasonable costs of collection from you at any time, except with respect to any taxes based on our net income. In certain jurisdictions, we may be required to collect and remit sales tax in connection with your purchase of Services and Deliverables. Any such taxes will be added to the fees and reflected on your invoice.
- 4.9. Following the first anniversary of the Start Date, but not more than once in each year of a Contract, we may automatically increase any fees by an amount not exceeding the lower of (i) the percentage increase in the Applicable Price Index in the preceding year plus 5% and (ii) the maximum amount permitted by law.

5. Incorporation of Website Terms

Where you access Services or Deliverables via our website(s), your access (and use) will be governed by these terms in conjunction with the terms of use of that website ("Website Terms"). In the event of any conflict between these Terms and the Website Terms, these Terms will prevail and apply.

6. Intellectual property

- 6.1. All Intellectual Property Rights in anything we supply are our property or the property of our third-party licensors, and will not transfer to you by Contract.

- 6.2. We grant you a non-transferable, non-exclusive, non-assignable, revocable, world-wide, royalty free limited license, without the right of sub-license, to access and use the Services and Deliverables for your own internal purposes during the term of the Contract.
- 6.3. Any rights not expressly granted herein are reserved by us. To the extent that you acquire any right, title, or interest in or to any Ascential Property (other than with respect to such limited license), you hereby assign and convey all such right, title and interest therein to us.
- 6.4. We acknowledge that the Customer Materials are your property and that you own all Intellectual Property Rights in and to the same. You grant us a worldwide, non-exclusive, royalty free, sub-licensable licence to use the Customer Materials provided for the purpose of performing the Contract during the Term.
- 6.5. You agree that we (including our Affiliates) may freely use any data (including the Customer Materials) which we learn, acquire or obtain in connection with the performance of the Contract to improve the quality of our services and deliverables.
- 6.6. We indemnify you against any loss, damages or reasonable costs you incur in connection with claims, demands, suits, or proceedings made or brought against you by a third party claiming that the Deliverables infringe the Intellectual Property Rights of a third party (a "**Claim**"); provided, however, that we will not have any liability to indemnify you for a Claim to the extent the alleged infringement arises from: (i) changes to the Deliverables made at your specific written direction; (ii) your failure to use new or corrected versions of the Deliverables provided by us where you are notified that use of such new or corrected version is necessary to avoid infringement; (iii) the modification of the Deliverables by you or any third-party on your behalf other than as expressly contemplated by the Contract without our written consent; or, (iv) combination of the Deliverables with systems, materials or software other than as contemplated by the Contract.
- 6.7. You must:
 - 6.7.1. immediately give us written notice of a Claim (provided that your failure to so notify will not relieve us of our indemnification obligations hereunder except, and only to the extent, that we are prejudiced thereby);
 - 6.7.2. give us full control of the defense and settlement of the Claim (provided that (a) you may participate in the defense at your own expense and (b) we may not settle or defend any Claim unless we unconditionally release you from all liability in relation to that Claim); and
 - 6.7.3. provide us with all reasonable assistance in relation to the Claim at our expense.
- 6.8. If we believe that a Claim could prevent you from receiving or using all or any part of the relevant Services or Deliverables, we may:
 - 6.8.1. procure the right for you to make continued use of the relevant Services and Deliverables;
 - 6.8.2. replace or modify the Deliverables so that they become non-infringing, as the case may be; or
 - 6.8.3. terminate the relevant Deliverables immediately on written notice to you, and refund to you any prepayment in relation to such cancelled Deliverables.
- 6.9. You indemnify us against any loss, damage or reasonable costs we incur in connection with claims made or brought against us by a third party alleging that any Customer Materials infringe the Intellectual Property Rights of the third party. We must:
 - 6.9.1. promptly give you written notice of the claim (provided, that our failure to so notify will not relieve you of your indemnification obligations hereunder except, and only to the extent, that you are prejudiced thereby);

- 6.9.2. give you full control of the defense and settlement of the claim (provided that (a) we may participate in the defense at our own expense and (b) you may not settle or defend the claim unless you unconditionally release us from all liability in relation to the claim); and provide you with all reasonable assistance in relation to the claim at your expense.

7. Delivery and your obligation to enable our performance

7.1. You must provide us with such:

7.1.1. access to premises and facilities; and

7.1.2. information, instructions and materials as we require from time to time to enable us to perform the Contract.

7.2. You agree that to the extent that you cause failure or delay to our performance of any obligation under the Contract, we will not be in breach, nor liable to you for any related loss.

8. Insurance

Each party must hold sufficient insurance to cover its potential liabilities under the Contract. This includes (without limitation) any insurance required by applicable law or specified on the Order Form.

9. Compliance with applicable laws including those relating to data privacy

Both parties must comply with all applicable laws in connection with the provision and use of the Services and Deliverables, including but not limited to those related to data privacy and personal data.

10. Anti-Bribery and Sanctions

10.1. Each party warrants that it will:

10.1.1. comply with all applicable laws, statutes and regulations relating to anti-bribery and anti-corruption;

10.1.2. put in place, comply with and maintain codes of conduct and anti-bribery and anti-corruption policies as are appropriate to meet its statutory responsibilities in this regard; and

10.1.3. promptly notify the other party of any request or demand for any undue financial or other advantage of any kind received by or on behalf of you in connection with the Contract.

10.2. We are part of an enlarged corporate group which pledges to trade legally and respect all laws including the Trade Sanctions imposed by UK, EU and US Governments. We operate a Group Sanctions Policy which means that we cannot receive consideration from individuals or organisations based or residing in, or connected with, a country or organisation which is subject to UK, EU or US Government sanctions. We may refuse to accept an Offer from or provide Services and Deliverables to any such person or organisation for any reason.

10.3. Breach by either party of these Anti-Bribery and Sanctions provisions will be a material breach of the Contract.

11. Consequences of Termination

11.1. Termination of the Contract by either party will not affect the operation of any other Contract between the parties.

11.2. Termination or expiration of the Contract, or any part thereof, will not affect the continuance in force of any provision of the Contract or the relevant constituent part which is expressly or by implication intended to survive termination.

12. Liability

12.1. Nothing in a Contract will operate to exclude or limit a party's liability for death or personal bodily injury caused by its or its employees or subcontractors' negligence, or for any fraudulent

misrepresentation by any of the foregoing or for any other liability which cannot be excluded or restricted by law or for any breach by you of the usage restrictions in any Module.

12.2. Subject to the foregoing:

12.2.1. neither party will be liable to the other for any of the following types of losses, damages, or expenses of any kind arising out of or in connection with the Contract; (a) consequential; (b) indirect; (c) special; (d) lost profits; * (e) lost revenue*; (f) lost sales*; (g) anticipated savings; and (h) losses, damages, or expenses arising from loss of data,

*Excludes the fees for Services agreed upon in the Order Form;

12.2.2. except for any liability under any indemnity in clause 6 in relation to intellectual property or for a party's breach of its confidentiality obligations under the Contract, each party's total aggregate liability to the other arising out of or in connection with a Contract will be limited to two times the amount paid and payable pursuant to the Contract; and

12.2.3. neither party will have any liability to the other party for any failure or delay in performing an obligation under the Contract because of any event beyond that party's or its subcontractors' reasonable control.

12.3. You are not entitled to rely on the exclusions of liability in this clause to relieve you from liability to pay monies payable to us.

12.4. Each party acknowledges that in entering into the Contract it has not relied on, and will have no remedy in respect of, any statement, representation, warranty, understanding, promise or assurance (whether negligently or innocently made) of any person other than as expressly set out in the Contract.

13. Confidentiality and Data Protection

13.1. Each party will ensure that it:

13.1.1. keeps the Confidential Information confidential and does not disclose it to any third party; and

13.1.2. only uses Confidential Information in relation to the Contract, unless otherwise permitted by these Terms.

13.2. The commitments in clause 13.1 above do not apply to any Confidential Information which was:

13.2.1. publicly available before the Start Date or subsequently becomes publicly available through no failure to comply with the Contract;

13.2.2. already known to a party or is subsequently legitimately disclosed to a party by a third party without legal restriction; or

13.2.3. developed independently by a party without use of or reliance on the Confidential Information received under the Contract.

13.3. A party may disclose the Confidential Information:

13.3.1. to its Affiliates, agents, contractors and suppliers, provided that: (a) those third parties have entered into non-disclosure agreements no less onerous than as set out in these Terms; and (b) the party disclosing Confidential Information to those third parties ensures and is liable for their compliance with these Terms; and

13.3.2. where and to the extent required by applicable law, provided prompt written notice of that requirement is given to the original discloser (where such notice is lawful).

13.4. All Confidential Information disclosed by a party or its Affiliates remains the property of the discloser. Each party must return or, if clearly instructed by the other party, destroy that received Confidential

Information remaining in its or its Affiliates' possession or control, within thirty (30) days of written request from the other party. Confidential Information may be retained to the limited extent required as part of securely-held confidential records to be used only to determine and/or comply with legal obligations (including secure electronic backups of these records, which may only be used to replace the permitted records if lost or corrupted).

- 13.5. Both parties will comply with all the obligations imposed on an independent Data Controllers under the UK Data Protection Legislation, including prompt notification of any potential or actual breach of these obligations. Both parties will always use appropriate technical and organisational measures to protect any of the other party's Personal Data that is held as part of the Services against loss or unauthorised use or access. Capitalised terms used in this clause 13.5 have the meanings given in the UK Data Protection Legislation in force at the time.

14. Boilerplate

- 14.1. The terms and provisions of this Contract are intended solely for the benefit of each party hereto and their respective successors and permitted assigns, and it is not the intention of the parties to confer third-party beneficiary rights upon any other person.
- 14.2. The documents comprising the Contract (together with any documents referred to therein or required to be entered into thereunder) contain the entire agreement and understanding between the parties relating to the subject matter of the Contract and supersede all prior agreements, understandings or arrangements (both written and oral) relating to the subject matter of the Contract.
- 14.3. In the event of conflict or inconsistency between the Order Form, the Module Terms and these Terms, and between any of the foregoing and a document referred to in the Contract, documents will take precedence in the order listed above.
- 14.4. You represent and warrant that the person executing this Contract has the authority to bind you to the terms hereof. You will require any employee, contractor or agent who accesses the Services or Deliverables to adhere to the relevant terms of the Contract.
- 14.5. Notices required under Contract will be sent by email to the relevant party's address on the Order Form or as otherwise agreed in writing for such purpose. Notice by email is deemed effective three hours from transmission.
- 14.6. The parties acknowledge and agree that our communication may be electronic, and that any communications sent electronically comply with any legal or contractual requirement that such communication be made in writing.
- 14.7. We may assign, sub-license or otherwise transfer to any Affiliate the benefit of any of our rights under the Contract upon reasonable prior written notice. We may sub-contract our performance of any obligation under the Contract to any of our Affiliates without notice. This will not affect our performance obligations, nor liability to you in relation to the Contract. We will be responsible for any violation of our obligations hereunder by any such sub-contractor. Otherwise, neither party may assign, sub-license, subcontract or otherwise transfer to any third party any of its rights or obligations under the Contract without the other party's prior written consent.
- 14.8. If any provision of the Contract is held to be invalid or unenforceable, that portion will be construed in a manner consistent with the applicable law to reflect, as nearly as possible, the original intentions of the parties, and the remainder of the Contract will remain valid and enforceable.
- 14.9. Any translations of the Contract from English are provided merely for convenience and will not be legally binding. In the event of any conflict between the English language version and any translations, the English version will prevail.
- 14.10. Where these Terms use the words 'include' and 'including', these are illustrative and not limiting.

- 14.11. The Contract will not create, nor will it be construed as creating, any partnership or agency relationship between the parties.
- 14.12. Each party will comply with all applicable laws and government regulations which apply to the Contract.
- 14.13. Nothing in the Contract will require either party to do or omit to do anything which would contravene any applicable laws or government regulations.

15. Law and Jurisdiction; Waiver of Jury Trial

- 15.1. Where the Ascential contracting entity (as identified on the Order Form) is a member of Ascential Europe – APAC;
 - 15.1.1. the Contract will be governed by and construed with the laws of England and Wales; and
 - 15.1.2. the courts of England and Wales will be the exclusive venue for all disputes between the parties arising out of or in connection with this Contract and the parties hereby submit to the personal jurisdiction of, and waive any objections to venue in, such courts.
- 15.2. Where the Ascential contracting entity (as identified on the Order Form) is a member of Ascential Americas;
 - 15.2.1. the Contract will be governed by and construed in accordance with the laws of the State of New York, without regard to its conflict of laws rules;
 - 15.2.2. the state and federal courts located in the City of New York, Borough of Manhattan, New York, will be the exclusive venue for any and all disputes between the parties arising out of or in connection with the Contract and the parties hereby submit to the personal jurisdiction of, and waive any objections to venue in, such courts; and
 - 15.2.3. **EACH PARTY HERETO HEREBY WAIVES ITS RIGHT TO A JURY TRIAL IN ANY DISPUTE, ACTION, OR PROCEEDING ARISING OUT OF OR IN CONNECTION WITH THE CONTRACT TO THE MAXIMUM EXTENT PERMITTED BY LAW.**
- 15.3. This choice of law and jurisdiction does not prevent either party from seeking injunctive relief in any appropriate jurisdiction with respect to violation of Intellectual Property Rights.

16. Definitions

In these Terms the following definitions apply:

- Affiliates** means any entity controlled by a party or under a party’s common control, where “control” means: direct or indirect ownership, in an entity of 50% or more of the voting rights conferred by all the issued shares or equity interests in the capital of that entity; or the power to determine directly or indirectly the composition of the majority of the board of directors, similar management body or direct the management of such entity;
- Ascential, we, us, our** means the Ascential Affiliate identified on the Order Form;
- Ascential Americas** means any current or future entity which is part of the Ascential Group of companies that is domiciled in the United States;

Ascential Europe - APAC	means any current or future entity which is part of the Ascential Group companies that is domiciled in a country other than the United States;
Ascential Property	means the Services, the Deliverables (including, without limitation, all derivatives or improvements), any patents, processes, software, code, files, technology, templates, forms, scripting, trade secrets, products, reports, ideas, concepts, operations, plans or intentions, know-how, market opportunities, customers, business affairs, development plans and financial information, any suggestions, information, enhancements, requests, feedback, recommendations or other input provided by any party relating to the Services or Deliverables, and any other items we create in relation to our performance of our obligations pursuant to the Contract;
Applicable Price Index	means: <ul style="list-style-type: none"> i. where the contracting Ascential entity as identified on the Order Form is a member of Ascential Americas, the Consumer Price Index, all Urban Customers, United States, All Items rate; and ii. where the Ascential entity as identified on the Order Form is a member of Ascential Europe – APAC, the UK Retail Price Index (RPI) All Items rate; <p>means any information, disclosed by a party to the other party, in relation to the Contract, which is designated as confidential, commercially sensitive, or confidential in nature;</p>
Confidential Information	
Customer Materials	means anything you provide to us to enable us to perform our obligations pursuant to the Contract;
Deliverables	means the deliverables described in the Order Form;
Insolvency Event	means a situation where a party cannot pay its debts as they fall due, has a petition for winding up or an administration order presented against it or passes a resolution for winding up or calls any meeting of its creditors or proposes to make any arrangement with its creditors, has a receiver (administrative or otherwise) or an administrator appointed over all or any part of its business or assets, or goes into liquidation or any event having a similar effect to any of the foregoing applies to a party under the laws of any jurisdiction;
Intellectual Property Rights	means patents, rights to inventions, copyright and related rights, moral rights, trademarks and service marks, trade names and domain names, rights to goodwill or to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications (or rights to apply) for, and renewals or extensions of, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world;
Module Terms	means terms specific to the Services and/or Deliverables you have ordered from us, which are set out above;

Services	means the services described in the Order Form; and
UK Data Protection Legislation	means all applicable data protection and privacy legislation in force from time to time in the UK including without limitation the UK GDPR (which has the meaning given to it in section 3(10) (as supplemented by section 205(4)) of the Data Protection Act 2018); the Data Protection Act 2018 (and regulations made thereunder); the Privacy and Electronic Communications Regulations 2003 (SI 2003/2426) as amended; and all other legislation and regulatory requirements in force from time to time which apply to a party relating to the use of personal data (including, without limitation, the privacy of electronic communications).

SERVICE SPECIFIC MODULE TERMS

17. Digital Services Module

Where, as part of a Contract, we provide digital services or deliverables, as noted on the relevant Order Form, the following additional terms will apply to the Contract.

- 17.1. Subject to early termination in accordance with these Terms, the Contract will continue for the initial period set out in the Order Form (the "Initial Period"). Unless a party provides not less than 90 days' written notice to the other that it does not want the Contract to renew, the Contract will automatically extend for a period equivalent to the Initial Period on expiry of the Initial Period and each subsequent anniversary of the expiry of the Initial Period. This will not prevent early termination in accordance with these Terms.
- 17.2. Your access to and use of the Services is restricted to your employees and individual contractors (i.e. natural persons) (collectively, the "**Users**"), and permitted for your internal business operations only and in accordance with the Contagious Copyright Policy. You may not designate any other individuals (including employees and individual contractors of your Affiliates) as Users. You agree not to permit any third-party to access the Services except as expressly authorized in a separate third-party access agreement provided by us. We will issue usernames and personal passwords to authorize acceptable Users to use the Services. Each username and User access is unique. The User must keep the password confidential and must not share or permit access to the Services by any other person. You must immediately notify us of any User who ceases to be your employee or full-time contractor or who is otherwise no longer to be permitted access to the Services for whatever reason and such User's username and password will be deactivated. You are responsible for ensuring User compliance with this Contract and accept responsibility and liability for the acts and omissions of your Users.
- 17.3. Your digital services may be subject to a set-up period during which you may not have access, or may have limited access, to the Services after commencement of the Contract. The length of this set-up period may vary depending on the customization of the Services requested and your delivery of any required Customer Materials.
- 17.4. We make no representations or warranties regarding the reliability, availability, timeliness, suitability, accuracy or completeness of the Services and Deliverables or the results that you may obtain by using them.
- 17.5. We do not represent or warrant that:
 - 17.5.1. the operation or use of the Services or Deliverables will be timely, uninterrupted or error-free;
 - 17.5.2. the quality of the Services or Deliverables will meet your requirements; or

- 17.5.3. the Services or Deliverables will function properly in combination with any third party-services, technology, hardware, software, systems or data.
- 17.6. You acknowledge that the Services and Deliverables may be subject to limitations, delays, loss or corruption of information and other problems inherent in the use of electronic communications facilities.
- 17.7. Except where expressly provided otherwise, the Services and Deliverables are provided on an "as is" basis. You are solely responsible for ensuring that the Services and Deliverables are appropriate and suitable for your needs and that the assumptions (if any) set out in the Order Form are accurate.
- 17.8. You agree that neither the Services or Deliverables are advice or recommendations from us and you must not rely on them to make decisions.
- 17.9. From time to time, we may:
 - 17.9.1. temporarily suspend for the purpose of emergency repair, maintenance or improvement, all or part of any Services or Deliverables without notice;
 - 17.9.2. temporarily suspend all or part of any Services or Deliverables for scheduled support and maintenance by providing notifications and giving reasonable notice of such suspensions;
 - 17.9.3. suspend all or part of any Services or Deliverables without notice if we believe that you have breached a Contract; and
 - 17.9.4. vary the Specification for operational or any other reason, provided that there is no material detriment to the operation of such Services or Deliverables.
- 17.10. We reserve the right at any time and from time to time to modify, temporarily or permanently, any Services or Deliverables or any component or feature thereof. You agree that we will not be liable to you or to any third party for any such modification of the Services or Deliverables if there is no material detriment to their operation.
- 17.11. Except where expressly provided otherwise, and without limiting your obligations elsewhere in the Contract, you will not disclose, provide, resell or otherwise make available the Services or Deliverables to any third-party, including (without limitation) any retailer, data provider, or manufacturer, unless expressly authorized by us in a separate written agreement. You further agree that you will not, directly or indirectly: (i) reverse engineer, decompile, disassemble or otherwise attempt to discover the source code, object code or underlying structure, ideas or algorithms of the Services or Deliverables except as permitted by applicable law; (ii) modify, translate, or create derivative works based on the Services or Deliverables, or incorporate names or likenesses of individuals, locations, structures or other proprietary material referred to in the Services or Deliverables in or on your products, or copy (except for archival purposes), rent, lease, distribute (except as expressly permitted herein), pledge, assign, or otherwise transfer or encumber rights to the Services or Deliverables; (iii) use or access the Deliverables or Services to build or support, and/or assist a third party in building or supporting, products or services competitive to us, or use (or permit the use of) the Services or Deliverables to generate any statistical information which is sold or otherwise made available to any third party; (iv) remove any proprietary notices or labels from the Services or Deliverables or use our or any third party's trade names, trademarks or service marks in or on your products; (v) use the Services or Deliverables in any manner that could damage, disable, overburden, impair, obstruct or otherwise interfere with our provision of the Services, the Deliverables or our business; (vi) use the Services to store or transmit computer viruses or other harmful code; (vii) interfere with or disrupt the integrity or performance of the Services; (viii) frame or mirror any content forming part of the Services, other than on Customer's own intranet for Customer's internal business operations as permitted under the Contract; (ix) attempt to gain unauthorized access to the Services or its related systems or networks; or (x) permit direct or indirect access to or use of the Services in any manner that circumvents any restrictions or limitations under the Contract.

- 17.12. If you are acquired by a third party, you agree that we may increase the fees payable for any Services or Deliverables to reflect potential or actual increased usage of Services and Deliverables.
- 17.13. Uploading or inputting any Services or Deliverables including any Contagious content, data, information or materials (in whole or in part) onto any kind of Artificial Intelligence (AI) source or Large Language Models (LLM) is strictly prohibited. You shall indemnify us from and against all losses, costs, claims and damages incurred and/or suffered by us arising out of or in connection with Your or any User's breach of this clause. The exclusions and limitations set out in clause 12.2 of the Terms shall not apply to this indemnity.

18. Advisory Services Module

Where, as part of a Contract, we provide advisory services or deliverables, as noted on the relevant Order Form, the following additional terms will apply to the Contract.

- 18.1. The Order Form will specify whether the fees are fixed or are calculated on a time and materials basis. If fees are stated as a fixed total amount, that is not a guarantee that the Services will be completed and Deliverables will be delivered for that amount.
- 18.2. Where fees are calculated on a time and materials basis, the Order Form will show our daily rate for each individual person. Daily rates are calculated based on an eight-hour day worked between the hours of 9am to 5.30pm in the jurisdiction in which the Services are performed.
- 18.3. The fees exclude hotel, subsistence, travel and other ancillary expenses reasonably incurred by us in our provision of the Services. Travel time shall be charged at our standard daily rates.
- 18.4. We are entitled to charge an overtime rate of 25% of the standard daily fee rate on a pro-rata basis for any time worked outside the hours specified in the Order Form.
- 18.5. The Services and Deliverables shall be delivered to you within the agreed timetable or delivery schedule set out in the Order Form (which may be adjusted by us as reasonably necessary and upon prior consultation with you). If any part of the Services are not delivered by the Advisory End Date included in the Order Form (if any) due to any acts, omissions or delays on the part of the Customer, we shall not be liable to you to perform such Services or to provide any refund or credit of fees for the same.
- 18.6. We will invoice you for the fees at the intervals specified on the Order Form. If no intervals are specified, we will invoice you at the end of each month for Services performed and Deliverables delivered during that month.
- 18.7. You are responsible for inspecting the Deliverables and any defect must be reported to us in writing within 5 days of our provision of the relevant Deliverable(s). We will not be in breach of a Contract nor liable to you for any defect in Deliverables which are reported after 5 days after they have been provided to you.
- 18.8. If we deliver Deliverables which do not comply with a Specification, you may refuse to take delivery of those Deliverables only, but you must accept any other Deliverables delivered pursuant to the same Contract which do comply with the relevant Specification.
- 18.9. Subject to clause 6.1, and excluding any Virtual Content (as defined below) delivered under clause 18.11, we grant you a perpetual, non-transferable, non-exclusive, non-assignable, revocable, royalty free limited licence, without the right of sub-license, to access and use the Services and Deliverables for your own internal business purposes.
- 18.10. Nothing in the Contract will operate to exclude or limit the Customer's liability for any unauthorised use of the Services and/or Deliverables by the Customer, its employees, agents, consultants and/or independent contractors, including, without limitation, disclosing, providing, reselling or otherwise making available the Services or Deliverables to any third-party without our prior written consent.

- 18.11. We may provide Services and Deliverables virtually such as webinars, virtual training sessions and briefings, which are delivered and hosted via our internal platform (e.g. zoom or such other virtual platform as may be available from time to time) (**Virtual Content**). Where we have given our approval for the Virtual Content to be recorded, you will be provided with a non-downloadable zoom (platform) link to access the recording of the Virtual Content for a limited time only , with the ability to track access. Your use of any Virtual Content is for your own internal business purposes. You agree not to share or permit any third-party to access, the Virtual Content except for the permitted attendees at the Virtual Content session or as expressly authorised by us.

19. Educational User Digital Services Module

Where, as part of a Contract, we provide digital services or deliverables to an Educational Customer (as defined below) as noted on the relevant Order Form: (a) the following additional definitions and terms will apply to the Contract; and (b) these terms will take precedence over the General Terms and the Digital Services Module.

19.1. Additional definitions:

19.1.1. **Authorized Users** means current, full- and part-time students and employees (including faculty staff and affiliated researchers) of the Educational Customer, regardless of the physical location of such persons; and

19.1.2. **Educational Customer** means a Customer who is an academic institute or body.

19.2. The Contract will commence on the Start Date and (subject to early termination in accordance with these Terms) continue for the initial period set out on the Order Form (the "Initial Period"). Unless a party provides not less than 90 days' written notice to the other that it does not want the Contract to renew, the Contract will automatically extend for a period equivalent to the Initial Period on expiry of the Initial Period and each subsequent anniversary of the expiry of the Initial Period. This will not prevent early termination in accordance with these Terms.

19.3. Your access to and use of the Services is restricted to your Authorized Users and permitted for your institutional operations which include non-commercial, educational and/or research purposes. You will keep any passwords confidential from anyone apart from Authorized Users. You agree not to permit any third-party to access the Services except as expressly authorized in a separate third-party access agreement provided by us. You are responsible for ensuring Authorized User compliance with this Contract and accept responsibility and liability for the acts and omissions of your Authorized Users. Your digital services may be subject to a set-up period during which you may not have access, or may have limited access, to the Services after commencement of the Contract. The length of this set-up period may vary depending on the customization of the Services requested and your delivery of any required Customer Materials.

19.4. Any Personal Data provided by you under this Contract shall only be used as necessary: (a) for the provision of the Services under the Contract; and (b) to improve the quality of our services and deliverables.

19.5. We make no representations or warranties regarding the reliability, availability, timeliness, suitability, accuracy or completeness of the Services or Deliverables or the results that you may obtain by using them.

19.6. We do not represent or warrant that:

19.6.1. the operation or use of the Services or Deliverables will be timely, uninterrupted or error-free;

19.6.2. the quality of the Services or Deliverables will meet your requirements; or

19.6.3. the Services or Deliverables will function properly in combination with any third party-services, technology, hardware, software, systems or data.

19.7. You acknowledge that the Services or Deliverables may be subject to limitations, delays, loss or corruption of information and other problems inherent in the use of electronic communications facilities.

19.8. Except where expressly provided otherwise, the Services or Deliverables are provided on an "as is" basis. You are solely responsible for ensuring that the Services or Deliverables are appropriate

and suitable for your needs and that the assumptions (if any) set out in the Order Form are accurate.

- 19.9. You agree that neither the Services or Deliverables are advice or recommendations from us and you must not rely on them to make decisions.
- 19.10. From time to time, we may:
- 19.10.1. temporarily suspend for the purpose of emergency repair, maintenance or improvement, all or part of any Services or Deliverables without notice;
 - 19.10.2. temporarily suspend all or part of any Services or Deliverables for scheduled support and maintenance by providing notifications and giving reasonable notice of such suspensions;
 - 19.10.3. suspend all or part of any Services or Deliverables without notice if we believe that you or your
 - 19.10.4. Authorised Users have breached a Contract; and
 - 19.10.5. vary the Specification for operational or any other reason, provided that there is no material detriment to the operation of such Services or Deliverables.
- 19.11. We reserve the right at any time and from time to time to modify, temporarily or permanently, any Services or Deliverables or any component or feature thereof. You agree that we will not be liable to you or to any third party for any such modification of the Services or Deliverables if there is no material detriment to their operation.
- 19.12. Except where expressly provided otherwise, and without limiting your obligations elsewhere in the Contract, you will not disclose, provide, resell or otherwise make available the Services or Deliverables to any third-party, including (without limitation) any retailer, data provider, or manufacturer, unless expressly authorized by us in a separate written agreement. You further agree that you will not, directly or indirectly: (i) reverse engineer, decompile, disassemble or otherwise attempt to discover the source code, object code or underlying structure, ideas or algorithms of the Services or Deliverables except as permitted by applicable law; (ii) modify, translate, or create derivative works based on the Services or Deliverables, or incorporate names or likenesses of individuals, locations, structures or other proprietary material referred to in the Services or Deliverables in or on your products, or copy (except for archival purposes), rent, lease, distribute (except as expressly permitted herein), pledge, assign, or otherwise transfer or encumber rights to the Services or Deliverables; (iii) use or access the Deliverables or Services to build or support, and/or assist a third party in building or supporting, products or services competitive to us, or use (or permit the use of) the Services or Deliverables to generate any statistical information which is sold or otherwise made available to any third party; (iv) remove any proprietary notices or labels from the Services or Deliverables or use our or any third party's trade names, trademarks or service marks in or on your products; (v) use the Services or Deliverables in any manner that could damage, disable, overburden, impair, obstruct or otherwise interfere with our provision of the Services, the Deliverables or our business; (vi) use the Services to store or transmit computer viruses or other harmful code; (vii) interfere with or disrupt the integrity or performance of the Services; (viii) frame or mirror any content forming part of the Services, other than on your own intranet for your internal business operations as permitted under the Contract; (ix) attempt to gain unauthorized access to the Services or its related systems or networks; or (x) permit direct or indirect access to or use of the Services in any manner that circumvents any restrictions or limitations under the Contract.

- 19.13. With respect to digital content, we grant you a non-transferable, non-exclusive, limited licence to do the following:
- 19.13.1. View online: To open and view Services and Deliverables from an electronic device via your Secure
 - 19.13.2. Network;
 - 19.13.3. Save digital copies: To save copies of an item for future reference on the website using the website's 'My Folder' or similar functionality or locally on the storage medium of an electronic device ("Item") provided that the Item cannot be accessed or shared by any other user via any electronic network; and
 - 19.13.4. Make hard copies: To make hard copies by printing and/or photocopying individual Items for Authorized Users' own reference only.
 - 19.13.5. 19.14 In addition to the permitted uses listed above (or any other permitted uses expressly advised by us in writing), the Educational Customer may:
 - 19.13.6. Internal use: Display, download or print the Services or Deliverables for the purpose of internal marketing, testing or for training Authorized Users;
 - 19.13.7. Share copies internally: Share a copy of an individual Item as a hard copy, PDF file and/or by email with other Authorized Users for their personal reference only; and
 - 19.13.8. Create course packs: Incorporate a reasonable amount of Items in course or study packs or other educational materials for use by or for Authorized Users in the course of instruction only. Copies of such items shall be deleted by the Educational Customer when they are no longer required for such purpose. Course packs in non-electronic, non-print perceptible form, such as audio or braille, may also be offered to Authorized Users who are visually impaired,

(together, the **"Educational Customer Permitted Uses"**).
- 19.14. Authorized Users must accurately reference or cite any content, Services or Deliverables that are reproduced in accordance with the Educational Customer Permitted Uses.
- 19.15. Nothing in this Module will limit in any way anything that a person may do under any applicable copyright or similar laws relating to fair dealing, fair use or equivalent exceptions to copyright or any such similar laws.
- 19.16. We may limit the data and deliverables that are available on the Services based on either or both of (i) the date of first publication or (ii) the amount of data stored on the Services platform. Thereafter, we may archive the data and deliverables in which case the data may be available via an extract for an additional fee.
- 19.17. If you are acquired by a third party, you agree that we may increase the fees payable for any Services or Deliverables to reflect potential or actual increased usage of Services or Deliverables.
- 19.18. Uploading or inputting any Services or Deliverables including any Contagious content, data, information or materials (in whole or in part) onto any kind of Artificial Intelligence (AI) source or Large Language Models (LLM) is strictly prohibited. You shall indemnify us from and against all losses, costs, claims and damages incurred and/or suffered by us arising out of or in connection with Your or any User's breach of this clause. The exclusions and limitations set out in clause 12.2 of the Terms shall not apply to this indemnity.

20. Event Attendance Module

Where, as part of a Contract, we provide a Contagious delegate pass, the Delegate Terms and Conditions available at <https://www.contagious.com/terms-and-conditions/delegate-terms-conditions> will apply to the use of those Services.

21. Event Sponsorship Module

Where, as part of the Contract, you sponsor an Event, as noted on the Order Form, the following additional definitions and terms will apply to the Contract.

Client Materials	means all Customer Materials including content, materials and works owned by or licensed to you, including logos, products, services, databases, marketing, advertising materials, which are used in or required for the execution of the Sponsorship Rights.
Commercial Rights	means all rights of a commercial nature connected with the Event, including media rights, multi-media rights interactive rights, sponsorship rights, merchandising rights, database rights, licensing rights, advertising rights and hospitality rights.
Sponsorship Rights	means those rights afforded to you in your capacity as sponsor of the Event, as detailed in the 'Sponsorship Rights' section of the Order Form.
Operating Process	means the operational, functional and technical procedures, processes, standards and other information applicable to your execution of the Sponsorship Rights, as detailed in the 'Operating Process' section of the Order Form.

- 21.1. We will provide the Sponsorship Rights and organise the Event using reasonable skill and care and will consult with the Sponsor Representative (as set out on the Order Form) on aspects of the Event where we deem it appropriate to do so.
- 21.2. The Sponsorship Rights are personal to you and we are not obliged to provide the Sponsorship Rights (or any part of them) to any other entity or person.
- 21.3. We own all Commercial Rights.
- 21.4. In consideration of the payment of the fees relating to Sponsorship Rights, we:
 - 21.4.1. license to you the Sponsorship Rights for use by you in accordance with the terms of the Contract; and
 - 21.4.2. grant to you a non-transferable, non-exclusive, royalty free licence to use the Event logos and trade marks (the "Event Marks") during the Term solely to promote your sponsorship of the Event.
- 21.5. You grant to us a worldwide, non-exclusive, royalty free, sub-licensable licence to use your logos and trade marks and other materials and information provided to us in accordance with the Contract, during the Term and for a period of six months after the Event, in connection with the Event.
- 21.6. You acknowledge and accept that we have the right to publicly announce our business relationship with you which will include, but not be limited to, announcements on social media. Such announcements will not be disparaging or otherwise adverse to your business.
- 21.7. You must not exercise the Sponsorship Rights other than as permitted by the Contract without our prior written approval.
- 21.8. In your exercise of the Sponsorship Rights, you must not knowingly or recklessly infringe the proprietary rights, including the intellectual property rights, of any third party.

- 21.9. You must exercise the Sponsorship Rights in conformity with the Operating Process and in accordance with the terms of the Contract.
- 21.10. You must not use or exploit any of the Commercial Rights (other than the Sponsorship Rights) in any way, nor will you exercise any rights or undertake any activities in which, in our reasonable opinion, suggests any endorsement of your products or services by us.
- 21.11. You must not engage in any joint promotional activity or otherwise exploit any of the Sponsorship Rights with or in connection with any third party, nor exercise the Sponsorship Rights in such a manner that confusion may arise in the minds of the public as to the party to which we have granted the Sponsorship Rights.
- 21.12. You must not do or permit anything to be done which might adversely affect our rights in or to any of the Commercial Rights or the value of the Commercial Rights.
- 21.13. You must ensure that the Client Materials and the executed Sponsorship Rights are not defamatory, obscene or offensive, do not cause injury, invade the privacy of, infringe or otherwise violate our rights or rights of a third party and do not put us in breach of applicable law.
- 21.14. You must promptly observe and comply with all reasonable instructions, directions or regulations which are reasonably issued by or on our behalf in relation to the Contract.
- 21.15. You acknowledge and agree that you are solely responsible for meeting all related and consequent costs relating to the Client Materials and to your exercise of the Sponsorship Rights, unless otherwise stated on the Order Form.
- 21.16. You represent and warrant that you have and will continue to have throughout the term of the Contract, full right, title and authority to perform the obligations imposed by the Contract, and that you own or have obtained all necessary rights, licenses, permits, consents, approvals, authorizations and permissions required to properly execute the Sponsorship Rights, including without limitation, any licenses required in respect of the performance of musical compositions and of any pre-recorded material featuring in and relating to the Client Materials and Sponsorship Rights.
- 21.17. You must deliver to us in an approved file format or configuration the Client Materials and the format, conception and layout of the Sponsorship Rights for our pre-approval in advance of the deadline specified in the Order Form. If we believe changes are necessary to comply with the provisions of the Contract, applicable law or the Operating Process, you must make such changes forthwith and at your own expense.
- 21.18. We reserve the right to (a) change the format, date, timing and/or content of an Event; or (b) cancel an Event, in each case at any time and will provide you with notice of the same as soon as is reasonably practicable.
- 21.19. Where we change the format, date, timing or content of an Event your Sponsorship Rights and/or Services will be delivered for the Event as altered. You will not be entitled to a refund.
- 21.20. Where we cancel an Event we will provide you with a credit equal to an amount reflecting total sums paid by you at the date of notification minus the value of any Sponsorship Rights and/or Services received prior to such date (calculated in good faith and to include any non-recoverable third party costs incurred by Ascential if applicable), to be applied towards the next edition of the Event.
- 21.21. If you host an event or activity during the Event you agree that:
 - 21.21.1. you shall not, directly or indirectly, organise, fund or sponsor any conflicting or competing activity unless your company/organisation is permitted to do so for the Event and it is acting in conjunction with us;

- 21.21.2. you shall not, directly or indirectly, engage in activities that are identical or similar to those conducted by us during the Event, or that otherwise takes commercial advantage, or is parasitic of the Event, its brand, trademark or goodwill;
- 21.21.3. you shall not, directly or indirectly, offer live content during the Event unless such content is available exclusively to Event delegates and is with our prior written consent or licence;
- 21.21.4. you shall not entice Event delegates, sponsors or speakers away from the Event with the intention of presenting your own competitive commercial activities which run contrary to the Event or are to their detriment, or engage them to participate in or support your event or competitive commercial activity which undermines or damages the Event;
- 21.21.5. you shall not use the name, trademarks or logos of Ascential or the Event to promote your event or competitive commercial activity without our prior written consent or licence; and
- 21.21.6. you shall not engage in promotional or branding activities, including but not limited to the distribution of leaflets, brochures or flyers whether before, during or after the Event unless agreed in writing with us.

22. Purchase of Exhibition Space Module

Where, as part of the Contract, you purchase Exhibition Space, as noted on the Order Form, the following additional definitions and terms will apply to the Contract.

- 22.1. You are entitled to use the stand space (as denoted on the Order Form) ("Stand Space") for the duration of the Event to show the exhibits.
- 22.2. You are entitled to have a listing entry on the Event website providing information about you and your exhibits (the "Promotional Package").
- 22.3. We grant to you a non-transferable, non-exclusive, royalty free licence to use the Event logos and trade marks (the "Event Marks") during the Term solely to promote your attendance at the Event.
- 22.4. We will provide you with all relevant details relating to the Event (including, but not limited to, timings of the Event, rules relating to the venue and rules relating to use of the stand space) prior to the Event (the "Event Information Pack")
- 22.5. Where you inform us, prior to entering into the Contract, that there is a specific stand space at the Event that you would like to use, we will use our reasonable endeavors to allocate that Stand Space to you. However, you acknowledge and agree that we cannot guarantee the availability of any preferred stand space and that we may reallocate any Stand Space prior to the Event at our reasonable discretion.
- 22.6. You grant to us a worldwide, non-exclusive, royalty free, sub-licensable licence to use your logos and trade marks (the "Exhibitor Marks") and other materials and information provided to us in accordance with these Exhibitor Terms, during the Term and for a period of 6 months after the Event, in connection with the Event.
- 22.7. You acknowledge and accept that we have the right to publicly announce our business relationship with you which will include, but not be limited to, announcements on social media. Such announcements will not be disparaging or otherwise adverse to your business.
- 22.8. You must ensure that your exhibits are manned by at least one member of your staff at all times during the opening hours of the Event.

- 22.9. In entering into the Contract, you warrant to us that no items exhibited by you at the Event or materials relating to your exhibits (including, but not limited to, materials promoting your attendance at the Event) will:
- 22.9.1. be inaccurate, obscene, defamatory or disreputable;
 - 22.9.2. infringe the rights of any third party;
 - 22.9.3. otherwise be unlawful; or
 - 22.9.4. be detrimental to us, the Event, to other exhibitors at the Event or to our general commercial interests.
- 22.10. You must provide us with (i) samples of the Exhibitor Marks in a suitable format; and (ii) the materials and information necessary to populate the Event Listing within five days of Acceptance (or within one day where Acceptance occurs less than ten days before the start of the Event). Any changes to the Exhibitor Marks for subsequent Events will be notified to us no later than ten days before the start of the next Event. Any materials and information provided to us in accordance with this clause will be subject to our pre- approval and if we believe changes must be made to comply with the provisions of the Contract, applicable law or the Operating Process, you must make such changes forthwith and at your own expense.
- 22.11. You must ensure that the any materials or information provided by you for inclusion in your Promotional Package are not defamatory, obscene or offensive, do not cause injury, invade the privacy of, infringe or otherwise violate our rights or rights of a third party and do not put us in breach of applicable law.
- 22.12. You must ensure that your stand space is left in good order and in a clean condition at the end of the Event, and in accordance with the rules and regulations set out in the Event Information Pack. If you fail to do so, we may carry out these obligations ourselves and, at our election, retain or dispose of any items remaining at the stand space, and you will be liable to us for any costs so incurred by us.
- 22.13. We reserve the right to (a) change the format, date, timing and/or content of an Event; or (b) cancel an Event, in each case at any time and will provide you with notice of the same as soon as is reasonably practicable.
- 22.14. Where we change the format, date, timing or content of an Event your Services will be delivered for the Event as altered. You will not be entitled to a refund.
- 22.15. Where we cancel an Event we will provide you with a credit equal to an amount reflecting total sums paid by you at the date of notification minus the value of any Services received prior to such date (calculated in good faith and to include any non-recoverable third party costs incurred by Ascential if applicable), to be applied towards the next edition of the Event.
- 22.16. If you host an event or activity during the Event you agree that:
- 22.16.1. you shall not, directly or indirectly, organise, fund or sponsor any conflicting or competing activity unless your company/organisation is permitted to do so for the Event and it is acting in conjunction with us;
 - 22.16.2. you shall not, directly or indirectly, engage in activities that are identical or similar to those conducted by us during the Event, or that otherwise takes commercial advantage, or is parasitic of the Event, its brand, trademark or goodwill;
 - 22.16.3. you shall not, directly or indirectly, offer live content during the Event unless such content is available exclusively to Event delegates and is with our prior written consent or licence;

- 22.16.4. you shall not entice Event delegates, sponsors or speakers away from the Event with the intention of presenting your own competitive commercial activities which run contrary to the Event or are to their
 - 22.16.5. detriment, or engage them to participate in or support your event or competitive commercial activity which undermines or damages the Event;
 - 22.16.6. you shall not use the name, trademarks or logos of Ascential or the Event to promote your event or competitive commercial activity without our prior written consent or licence; and you shall not engage in promotional or branding activities, including but not limited to the distribution of leaflets, brochures or flyers whether before, during or Event unless agreed in writing with us.
- 22.17. You must arrange adequate insurance to attend the Event and failure to do so will be a material breach of the Contract. The minimum limit of Public Liability expected is £2 million. Minimum limits are set out below.

Minimum limits are:

Cover: Exhibitor Expenses

Standard Limits: GBP 20,000

Summary of Cover: Loss of irrecoverable expenses sustained as a result of cancellation, abandonment, curtailment, postponement or removal to alternative premises; inability to open or keep open your stand/space due to damage to Exhibitor Property at the Venue, in transit to the Venue or damage to the Venue itself; late or non-arrival of Exhibits or of your staff/representatives; failure to vacate the venue within the contracted time; reasonable additional costs and expenses incurred in avoiding or diminishing a loss; for reasons beyond your control.

Cover: Exhibitor Property

Standard Limits: GBP 20,000

Summary of Cover: Physical loss of or damage to property for which you are responsible, including exhibits, stands, displays, equipment, furnishings, stationery, promotional literature, being brought to the venue for the purposes of the Exhibition.

Cover: Exhibitor Liability

Standard Limits: GBP 2,000,000

Summary of Cover: any one occurrence Legal liability to pay compensation, legal costs and expenses as a result of accidental death or injury to a third party and/ or damage to their property at the Venue.

*or USD equivalent as at the date of Acceptance.

23. Purchase of Meeting or other Event Space Module

Where, as part of a Contract, you purchase venue space (which, for the purpose of this Module, includes meeting rooms and any other space hired by you pursuant to a Contract), as noted on the relevant Order Form (the "Venue Space"), the following additional definitions and terms will apply to the Contract.

- 23.1. You are entitled to use the Venue Space (as denoted on the Order Form) for the duration specified in the Contract for the purposes set out in the Order Form.
- 23.2. You warrant that you shall comply with all rules, regulations, policies and/or procedures applicable to the Venue Space, including but not limited to those imposed by the Venue Space provider and/or any other similar requirements notified to you by us from time to time ("Venue Space Rules").

- 23.3. You indemnify us against any loss, damage or reasonable costs we incur in connection with claims made or brought against us as a result of your breach of Clause 23.2. We must:
- 23.3.1. promptly give you written notice of the claim (provided, that our failure to so notify will not relieve you of your indemnification obligations hereunder except, and only to the extent, that you are prejudiced thereby);
 - 23.3.2. give you full control of the defence and settlement of the claim (provided that (a) we may participate in the defence at our own expense and (b) you may not settle or defend the claim unless you unconditionally release us from all liability in relation to the claim); and
 - 23.3.3. provide you with all reasonable assistance in relation to the claim at your expense.
- 23.4. Nothing in the Contract will operate to exclude or limit your liability:
- 23.4.1. under any indemnity in this Clause 23; or
 - 23.4.2. for any breach by you of any Venue Space Rules or damage to the Venue Space property and/or any equipment made available at the Venue Space.
- 23.5. We shall not be liable for:
- 23.5.1. subject to clause 12.1, the death of, or injury to, you or that of your employees, contractors or any other guests or invitees to the Venue Space; or
 - 23.5.2. damage or theft of any of your property or that of your employees, contractors or other guests of invitees to the Venue Space.
- 23.6. Notwithstanding the generality of clause 14.12 of the Contract, you shall, at your cost, ensure that all areas of your Venue Space are physically accessible to people with or without a disability.
- 23.7. We will provide you with all relevant details relating to the Event (including, but not limited to, timings of the Event, rules relating to the venue and rules relating to use of the Venue Space) prior to the Event (the "Event Information Pack").
- 23.8. In entering into the Contract, you warrant to us that no items exhibited by you at the Event (including, but not limited to, materials promoting your attendance at the Event) will:
- 23.8.1. be inaccurate, obscene, defamatory or disreputable;
 - 23.8.2. infringe the rights of any third party;
 - 23.8.3. otherwise be unlawful; or
 - 23.8.4. be detrimental to us, the Event, to other exhibitors at the Event or to our general commercial interests.
- 23.9. You will be subject to any security and safety procedures and policies that are applicable to the Event and to the venue at which the Event is held (the "Venue").
- 23.10. You must ensure that you have photographic ID with you during the Event. If you are unable to provide identification which matches your ticket, we have the right to require you to leave the Event immediately.
- 23.11. We may refuse you admission to the Event or require you to leave the Event, if at any time we have reason to believe that you have:
- 23.11.1. breached any provision of the Contract;
 - 23.11.2. potential to bring either us, or the Event, or any attendee into disrepute;

- 23.11.3. committed a criminal offence;
 - 23.11.4. behaved in a disorderly manner or in a way that has an adverse effect on public safety;
or
 - 23.11.5. behaved in an antisocial manner or in a way that causes a public nuisance.
- 23.12. You may not organise, facilitate or participate in any commercial, promotional or trading activities at the Event, Venue or near the Event without our express prior written permission. We will be entitled to charge a fee for any commercial, promotional or trading activity (including filming, photography and recording) which takes place at the Event, at the Venue or near the Event.
- 23.13. You must ensure that your Venue Space is left in good order and in a clean condition at the end of the Contract, and in accordance with the rules and regulations set out in the Event Information Pack. If you fail to do so, we may carry out these obligations ourselves and, at our election, retain or dispose of any items remaining at the Venue Space, and you will be liable to us for any costs so incurred by us.
- 23.14. We reserve the right to (a) alter the advertised format, date, timing, content and/or location of the Event or (b) to cancel the Event, in each case at any time. Where we change the format, date, timing, content or location of the Event your Services will be delivered for the Event as altered. You will not be entitled to a refund. Where we cancel the Event we will provide you with a credit equal to an amount reflecting total sums paid by you at the date of notification minus the value of any Services received prior to such date (calculated in good faith and to include any non-recoverable third party costs incurred by Ascential if applicable), to be applied towards the next edition of the Event.